

Month Ticket-Online (referred to in the following as MT-Online)

The MT-Online is on offer as Time-Ticket in the price categories 1a and 1b. With this ticket, it is possible to use all means of public transport of VRS in the various tariff zones of the VRS network (featured on the ticket).

Period of Validity

The MT-Online ticket covers the specific calendar month through to the first workday of the next month, closing hours (03.00h). If this happens to be a Saturday, the ticket will continue to be valid until the next following workday until closing hours (03.00h). Clause 6 of the VRS Tariffs will apply for 1st class travel with DB AG. The first and last days of the period of validity are featured on the ticket.

Coverage of a ticket may be extended by purchasing a Secondary Ticket subject to Clause 5.14 of the VRS Tariffs.

It is a personal ticket and is only valid in conjunction with your valid official ID card with photo. The MT-Online ticket is not transferable.

Should you ever lose your MT-Online ticket, you can use your customer reference (password) to print out a new one.

By marking the "Confirmation" box, you accept the following general Terms and Conditions of Business and arrive at the data summary sheet. If you then press "Reject", the entire procedure will be discontinued.

The tariffs and conditions of VRS are an integral part of this contract. You may download them as file on your computer, read them and print them out.

It is not possible to transfer any part of a valid ticket to another day.

It is not possible to refund your ticket if parts of it were not used. Section 8 of the Terms and Conditions of Transport will not be affected hereby.

Payment by Immediate Bank Transfer

The Customer undertakes to keep the due amount on the account specified, ready for transfer. This account must be cleared for online banking with PIN/TAN procedure. Immediate transfers are made over the infrastructure of the Payment Network AG. By using the immediate transfer mode, the Customer acknowledges the Terms and Conditions of Use. If the account is not adequately covered for an immediate transfer, RSVG will be released from providing an MT-Online ticket. Any fees thus incurred will be borne by the Customer.

Direct Debit Mandate

The Customer undertakes to ensure that the amount due is kept on the account for collection. If the amount due cannot be booked, a letter of reminder will be sent. If payment has still not been made inside 14 days after this letter of reminder, RSVG (responsible for handling the contracts of the VRS Ticket Online Shop) will be entitled to revoke the contract without notice. The ticket in question will become invalid and the Customer including the Customer's e-mail/Internet address will be blocked from further Ticket Online sales. The claim to payment for the full price will prevail. The Customer will also pay the fees accrued for the reversal of the transaction and for dunning.

Payment by Credit Card

The Customer undertakes to use a valid credit card and guarantee credit of the amount by the credit card company and other service providers. Invalid and false information will lead to the blocking of the ticket. The fees etc. incurred will be borne by the Customer.

Amendment of Data

Until finalization of the contract, the Customer undertakes to inform us of any changes of residence or of his Internet or e-mail address, as well as changes in banking particulars.

Saved Data

The Customer agrees to the saving of his data for electronic payment purposes and for spot-checks of the Ticket Online and to the transmission of his name and address. The Customer's data will not be transferred to third parties.

The Customer declares that all information provided in the application form is accurate and complete. In the event false information has been provided, no contract will materialize. Any printed Ticket Online with inaccurate information will be invalid

The Customer undertakes to maintain secrecy concerning his customer reference (password) - not to be mistaken for the ticket number - and to keep it ready for all other transactions (e.g. another print-out after loss or amended details). Any disadvantages suffered by the Customer as a result of a breach of the afore-mentioned commitments or a wrong or forgotten customer reference (password), will be borne by the Customer.

Ticket-Online transactions that fail to materialize because of inaccurately installed software or hardware of the Customer will be billed in full if the data transfer has been completely and successfully effected over the server.

The transport company and the Rhein-Sieg transport network will not be liable for damages to the hardware or software of the Customer that might have been triggered by the downloading of printing software, providing said damages was not caused through the wilful intent or gross negligence of their employees.

The transport company and the Rhein-Sieg transport network will not be liable for damages caused by the data transfer.